3PL CUSTOMER STOCK COUNT TO UPDATE STOCK ON HAND FILE

Case Study: Logistic Centres – Logistics Company

A logistics company needed a solution to **count a customer's stock** as the stock on hand file was incorrect, which impacted on stock availability

RGIS

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The world's leading logistics company required the support of RGIS. 380,000 employees in over 220 countries and territories work every day to help customers cross borders, reach new markets and grow business. As a third party logistics (3PL) provider, the company can handle processes including procurement, warehouse management, transportation of goods and distribution, freight consolidation, order fulfillment, and customs brokerage among others.

REQUIREMENT

The logistics company needed a solution to **count a customer's stock** as the stock on hand file was incorrect, which impacted on stock availability, so required RGIS to provide the following:

- **Logistics centre** experience
- Data to **update the customer's stock on hand file**
- **Count all of a customer's stock** within specific areas in the logistic centre
- **Variance checks** to be completed

SOLUTION

The logistics company partnered with RGIS to complete the **stock on hand file correction count project**, and provided the following:

- **Stock accurately counted** and bin locations reported
- Scheduled a team of **20 experienced RGIS auditors** for nine days
- The logistics company designated an area to count each day
- No stock movements were allowed to occur in the specified area, until the count and checking was completed, and system updated with the new output file
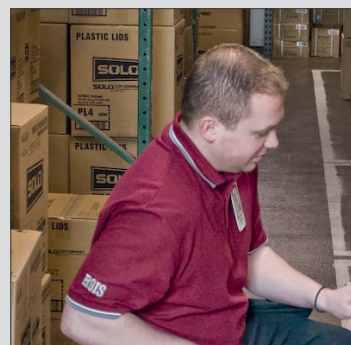- **Variance check** was completed at count completion each day

RESULTS

The logistics company found by outsourcing the **stock on hand file correction count project** to RGIS, the following results were achieved:

- RGIS **accurately counted** a total of:
  - **526,752 units**
  - **10,005 SKUs**
  - **1,685 bin locations**
- System was updated with the output file to **correct the customer's stock on hand file,** which **improved stock availability**

By partnering with RGIS, the logistics company found that the system was updated with the output file to **correct the customer's stock on hand file which improved stock availability**

Warehouse Audit   Accurate Data   Variance Reports   Improved Stock Availability

CONTACT RGIS TODAY TO SEE HOW WE CAN HELP YOU

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