



DEPARTMENT STORE INVENTORY COUNT

Case Study: Retail Inventory – Japanese Department Store

A Japanese department store needed **experienced department store stocktakers** to **ensure reporting consistency** across all departments and stores

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A Japanese department store retailer based in Shinjuku, Tokyo required the support of RGIS. With branches throughout Japan and South East Asia, including in Bangkok, Jinan, Kuala Lumpur, Selangor, Shanghai, Singapore and Tianjin, and formerly in Hong Kong, Kaohsiung, London, and Vienna; providing ladies' clothing, men's clothing, cosmetics, children's goods, homeware, daily necessities, jewellery, groceries, toys, footwear, sports, stationery, kimono, art, wedding supplies and souvenirs.



REQUIREMENT

The department store needed **experienced department store stocktakers** to **ensure reporting consistency** across all departments and stores. The department store required RGIS to provide the following:

- RGIS auditors with **retail experience**
- **Four department stores** to be counted
- All departments to be included in the count, with **reporting consistency**
- **No disruption** to business, customers or staff



SOLUTION

The department store partnered with RGIS to complete the **store stocktakes**, and provided the following:

- Scheduled all counts **out of hours**
- **Planned staffing** by department
- Counted all items in each department for **reporting consistency**
- Provided **reports of stock of all departments** in each store



RESULTS

The department store found by outsourcing the **stores stocktakes** to RGIS, the following results were achieved:

- The accuracy of the **stocktakes were improved** from previous counts completed by another third party
- All departments were **counted accurately** in all four department stores



By partnering with RGIS, the department store found the **accuracy of the stocktakes were improved** while having no disruption to staff or customers



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Stock Count



Experienced Team



Accurate Reports



Out of Hours



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