

FINANCED VEHICLE AUDIT AT CAR DEALERSHIPS

Case Study: Vehicle Audit – Car Manufacturer

A car manufacturer's credit department needed a **solution to complete a vehicle audit of financed vehicles** across dealerships in 24 different cities in Argentina



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An American global car manufacturer sells automobiles and commercial vehicles under the major car brand. A car manufacturer in Argentina is a subsidiary of the major car brand, and required the support of RGIS.



REQUIREMENT

The car manufacturer's credit department wanted to have a vehicle audit of financed vehicles in dealerships, so required RGIS to provide the following:

- · Coverage capacity for 24 cities
- Reporting on total quantities and locations of vehicles by dealership
- Inspect all supporting documentation for the vehicle
- Check the condition of each vehicle



SOLUTION

The car manufacturer partnered with RGIS to complete the audit of financed vehicles in dealerships, and provided the following:

- Scheduled a team of 15 experienced RGIS auditors
- · Allocated teams by locality to cover all dealerships
- · Checked vehicles were in the correct place
- · Reviewed both physical vehicle and the documentation
- RGIS project manager developed a bespoke executive brief containing all the vehicle audit information



RESULTS

The car manufacturer found by outsourcing the audit of financed vehicles in dealerships to RGIS, the following results were achieved:

- Variance of vehicle information could be updated
- The customer was now aware that the vehicles were in the correct place and in good condition to be able to be sold

By partnering with RGIS, the car manufacturer had up to date accurate information of financed vehicles in all dealerships, including location and condition



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Vehicle Audit



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