



HELPING TO REDUCE SHRINKAGE OF PERISHABLE ITEMS

Case Study: Supply Chain – National Supermarket Chain

A national supermarket chain required the support of RGIS to complete a **supply chain audit** of perishable items

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A national supermarket chain with stores across the UK and Ireland required a third party to complete supply chain audits to reduce shrinkage of perishable items.



REQUIREMENT

The national supermarket chain partnered with RGIS to carry out the supply chain audits. The customer required RGIS to complete the following:

- An **audit of delivery accuracy** of perishable items to each store
- Checks of perishable items with minimum shelf life, to **confirm sell by dates**
- An audit of **picking accuracy**
- Checks from both supplier and at store



SOLUTION

RGIS worked with the national supermarket chain to create custom auditing reports which included:

- Samples of deliveries (5%) being checked for **pick accuracy**
- **Perishable items being checked** and logged if out-of-date or about to expire
- **Audits** being conducted of vendor deliveries to stores



RESULTS

The national supermarket chain found by outsourcing the supply chain audits to RGIS that the following was achieved:

- **Better product availability** for the stores and customers
- A **reduction in shrink** from vendor to store
- **Less out-of-date perishables**, as sell by dates could now be closely monitored
- **Labour savings** in-store, as checks were done prior to products arriving at store



The national supermarket chain found that partnering with RGIS meant that there was **better product availability** for both stores and customers



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Supply Chain Audit



Product Availability



Shrink Reduction



Cost Saving



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