



INVENTORY CONTROL ACROSS A PHARMACY CHAIN

Case Study: Retail Store Inventory – Pharmacy Chain

A pharmacy chain required a solution to **accurately count all pharmacy stores nationwide** ready for the company to continue to expand

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A pharmacy chain, established in 2013 and based in Brazil, required the support of RGIS. The pharmacy chain prides itself with the trust they earn from suppliers, employees and customers.



REQUIREMENT

The pharmacy chain's goal was to have **inventory and financial control of the company** to continue the expansion of the network, so required RGIS to provide the following:

- Experience within a **pharmacy environment**
- **Nationwide coverage**
- **Complete store counts** within all seven pharmacy stores
- Complete the project in **three consecutive days**
- Provide **accurate reporting** in the format requested



SOLUTION

The pharmacy chain partnered with RGIS to complete the **pharmacy store inventory count project**, and RGIS provided the following:

- Guidance on how to prepare stock and stores for inventories prior to attending
- Scheduled a team of **eight experienced RGIS auditors** to count all stores over three consecutive days
- **Accuracy checks** were completed at all stores



RESULTS

The pharmacy chain found by outsourcing the **pharmacy store inventory count project** to RGIS, the following results were achieved:

- Accurately counted just under **375,000 units in total**
- **Reports** were provided in the format the customer requested for all pharmacy stores
- Completed the project **within the time frame requested** by the customer
- The customer was **very satisfied with the service** provided by RGIS

The pharmacy chain has continued to use RGIS for the inventories of all pharmacy stores, and now have a **total of 20 stores in Brazil**.



By partnering with RGIS, the pharmacy chain were able to **successfully implement the inventories of all pharmacy stores nationwide** to allow them to **continue to expand the network**



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RGIS_CS_0289_01

Pharmacy Count



Information Gathering



Accurate Data



Fast Turnaround



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