



LUGGAGE MANUFACTURER AND RETAILER WAREHOUSE COUNTS

Case Study: Warehouse – Luggage Manufacturer

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A luggage manufacturer and retailer, with products ranging from large suitcases to small toiletries bags and briefcases, required the support of RGIS. The luggage manufacturer's products are available in more than 100 countries and 200 company-owned stores.



REQUIREMENT

The luggage manufacturer needed a **stock count of all items in two warehouses** to update the main stock on hand file, so required RGIS to provide the following:

- **Bi-annual counts** for two warehouses
- **Variance reports** to be completed
- Reports to be **compatible with the Warehouse Management System (WMS)**
- **Bin locations to be identified** within all reporting



SOLUTION

The luggage manufacturer partnered with RGIS to complete the **warehouse stock on hand project**, and provided the following:

- Scheduled **30 experienced RGIS auditors** to cover both warehouses for one day
- The luggage manufacturer sent a **current SOH file** to RGIS, so a **variance report was produced** and checks completed
- **All stock was counted** and relevant **bin locations were identified**
- RGIS checked all variances that were reported to **ensure the counts were accurate**, which was also reviewed by the customer
- The customer's staff signed off on the stock take before RGIS staff were permitted to leave each site



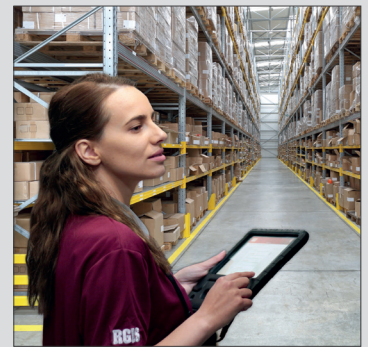
RESULTS

The luggage manufacturer found by outsourcing the **warehouse stock on hand project** to RGIS, the following results were achieved:

- Both warehouses were **counted and variance checked in one day**
- There were a total of **6,000 SKUs per site**
- **220,000 units counted** at each warehouse
- An **accurate electronic upload file** was provided to load into the customer's WMS system to **update their SOH and bin locations**



By partnering with RGIS, the luggage manufacturer had **accurate stock on hand and bin location data** for both of the warehouses, which was **easily loaded onto the WMS system**



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Stock Count



Accurate Data



Variance Reports



Fast Turnaround



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