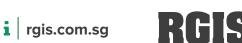


PERSONNEL SUPPORT FOR ACCURACY

Case Study: People Services – A Worldwide Insurance Broker

A worldwide insurance broker, required support from RGIS in the physical assembling of policies and endorsements



PERSONNEL SUPPORT FOR ACCURACY

Case Study: People Services – A Worldwide Insurance Broker



A large global professional services firm that sells a range of financial risk-mitigation products, including insurance, pension administration, and health insurance plans. The insurance broker spans across 120 countries.



REQUIREMENT

A worldwide insurance broker, required a third party to support with assembling policies and endorsements to deliver to individual clients. The customer required the following:

- · Checking of policies received
- Checking of endorsements received
- Personalise envelopes to the customer's clients
- To be completed daily
- · High accuracy standards



SOLUTION

The insurance broker chose to partner with RGIS and the following was completed:

- RGIS provided a dedicated team of six experienced auditors
- · The auditors checked both policies and endorsements from the customer's clients
- Once all details were checked, envelopes were personalised
- Procedures put in place to achieve high accuracy levels



RESULTS

The insurance broker found by outsourcing to RGIS that:

- More than 500,000 envelopes were personalised per year
- · Accuracy of 98% achieved
- Increased team to 12 RGIS auditors due to excellent results

The worldwide insurance broker found by outsourcing to RGIS. more than **500,000** envelopes were personalised per year with 98% accuracy



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People Services



Accurate Data



Increased Accuracy



Achieved Accuracu

CONTACT RGIS TODAY TO SEE HOW WE CAN HELP YOU







