

# STORE RENOVATION PROJECT

Case Study: Retail Services – Supermarket

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RGIS

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A supermarket chain with an emphasis on the sale of frozen foods, including prepared meals and vegetables, required the support of RGIS. The supermarket chain also sell non-frozen grocery items such as produce, meat, dairy, and dry goods, and have stores in the UK, Ireland, Spain, Czech Republic, Iceland, Norway, Jersey, Malta, Guernsey and Portugal.



## **REQUIREMENT**

The supermarket chain was in need of support for a major renovation initiative of 862 stores, to be completed within four months.

The supermarket chain required RGIS to provide the following:

- · Experienced merchandising teams
- · National coverage
- Each team to complete a minimum of two stores per day multiple teams to be in operation to meet the tight deadline of 862 stores in four months
- · Implementation of the store planogram
- Teams required to dismantle old store fixtures and build new ones
- Store displays needed to be set up and installed



### **SOLUTION**

The supermarket chain partnered with RGIS to complete the store renovation project, and RGIS provided the following:

- Fully trained and coordinated multiple two-person teams across multiple local district areas for the project
- · Each RGIS team completed a minimum of two stores per day
- · Work included:
  - Teardowns
  - · Store fixture installations
  - · Display installations
  - Planogram implementation



### **RESULTS**

The supermarket chain found that by outsourcing the store renovation project to RGIS, the following results were achieved:

- Specialised RGIS teams worked exclusively on the project
- · The project was completed in all stores on time and with meticulous implementation of store planograms in all locations
- Specialty fixtures were installed correctly and old fixtures and graphics were completely removed
- Project management was handled by RGIS Managers, reporting back to the customer on a regular basis

By partnering with RGIS, the supermarket chain found that the store renovation project was completed in all stores on time and with meticulous implementation of the store planograms



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**Renovation Project** 



Store Planograms



**Nationwide Coverage** 



**Fast Turnaround** 



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