



VEHICLE AUDIT OF FINANCED CARS WITHIN DEALERSHIPS

Case Study: Vehicle Audit – Fiat Motor Group

Fiat motor group needed a solution of **auditing vehicles and documentation of financed cars** within dealerships

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Fiat-brand cars are built in several locations around the world. Outside Italy, the largest country of production is Brazil, where the Fiat brand is the market leader. The group also has factories in Argentina, Poland and Mexico where Fiat-brand vehicles are manufactured at plants owned and operated by FCA US, for export to the United States, Brazil, Italy and other markets and a long history of licensing manufacture of its products in other countries. Fiat has invested for a long time in South America, mainly in Brazil where has been the market leader for many years, and in Argentina.



REQUIREMENT

Fiat needed a solution of **auditing vehicles and documentation of financed cars** within dealerships, so required RGIS to provide the following:

- **National coverage**, to cover 20 cities in South America
- Audit **established Fiat dealerships**
- **Check physical cars and the supporting documentation** for each vehicle
- **Identify variances**



SOLUTION

Fiat partnered with RGIS to complete the **vehicle audit project**, and provided the following:

- Scheduled a team of **five experienced RGIS auditors**
- The vehicle audit process included:
 - **Counting** quantity of cars
 - **Reviewing** of general characteristic of each unit and condition
 - **Inspection** of all supporting documentation for each vehicle



RESULTS

Fiat found by outsourcing the **vehicle audit project** to RGIS, the following results were achieved:

- All cars were accounted for at each of the established dealerships
- All **documentation was checked** for every financed Fiat vehicle
- Vehicle audits to be **completed bi-annually**, due to the **accuracy of the audits**



By partnering with RGIS, Fiat now have vehicle audits completed bi-annually, **due to the high accuracy levels achieved by the experienced RGIS auditors**



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Vehicle Audit



Information Gathering



Accurate Data



Completed Bi-annually



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