



# VEHICLE COMPLIANCE AUDIT

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**Case Study:** Vehicle Audit – Automotive Finance Company

An automotive finance company needed a **solution to audit vehicle compliance within dealerships**

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## Case Study: Vehicle Audit – Automotive Finance Company

A French bank specialising in automotive financings and services for the customers and dealership networks for a worldwide vehicle manufacturer, required the support of RGIS. The organisation helps individuals and businesses to buy, hire or lease new and used vehicles from car partners.



### REQUIREMENT

The automotive finance company needed a solution to **audit vehicle compliance within dealerships**, so required RGIS to provide the following:

- **National coverage** to complete all vehicle audits
- Dealerships were situated in **24 different cities**
- At each dealership check that the cars financed by automotive finance company are in the **correct location and in good condition to be sold**



### SOLUTION

The automotive finance company partnered with RGIS to complete the **vehicle compliance audit project**, and RGIS provided the following:

- The **compliance auditory process** included:
  - **Counting cars**
  - **Review of the general condition of each car**
  - **The inspection of support documentation**
- Scheduled a team of **five experienced RGIS auditors**
- **Completed each audit** from check lists provided by the customer
- **Worked closely with staff** at each of the dealerships



### RESULTS

The automotive finance company found by outsourcing the **vehicle compliance audit project** to RGIS, the following results were achieved:

- The customer now had **thorough details of all the cars that were financed by them** within each of the dealerships
- Due to the **high accuracy levels provided by RGIS**, the customer decided to have these **vehicle audits bi-annually**
- **Variances were identified** which the customer was made aware of, for example the differences in **condition, location and supporting materials** of the vehicles

By partnering with RGIS, the automotive finance company found that they now had the **complete details of all the cars that were financed within each of the dealerships**, and any **variances were identified**



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Vehicle Audit



Information Gathering



Accurate Data



Completed Bi-annually



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