



WAREHOUSE SUPPORT IN PICKING AND PACKING

Case Study: Warehouse Support – Logistics Provider

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A logistics provider that offers a wide-ranging consulting service based on customer's business strategy, to air, sea, and ground transport services, required the support of RGIS. The provider outsources in 21 countries with 400 locations globally.



REQUIREMENT

The logistics provider needed to outsource the services of experienced warehouse staff to support with picking and packing duties, so required RGIS to provide the following:

- Reliable auditors with **warehouse experience**
- **Pick and packing duties**
- Simple **warehousing duties** including:
 - Keeping the warehouse clean
 - Moving stock
 - Checking pallets
 - Adhering to all the strict warehouse health and safety rules



SOLUTION

The logistics provider partnered with RGIS to complete the **warehouse staff support project**, and provided the following:

- A team of **experienced RGIS auditors** worked closely with existing warehouse staff
- Knowledge in the understanding of **KPI standards of the warehouse**
- **Flexible scheduling** reflected by the customer's needs



RESULTS

The logistics provider found by outsourcing the **warehouse staff support project** to RGIS, the following results were achieved:

- The issues the customer had with **under staffing were resolved**
- Experienced RGIS auditors were able to **fill the gaps of missing staff**
- The customer was **happy with the performance** of the RGIS warehouse staff



By partnering with RGIS, the logistics provider found that they could **fulfil the warehouse logistics services to customers** with the support of RGIS warehouse staff support



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Staff Support



Pick & Packing



Flexible Scheduling



Satisfied Customer



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